

Patient Journey Post COVID-19



01: Pre-screening questionnaire

Pre-booking screening questions would be asked over the phone.

02: Digital Paperwork

Medical history and consent forms would be completed digitally and emailed across to the practice prior to appointment



03: Temperature Check

On arrival, body temperature would be taken and recorded

04: Hand Washing

Hands must be sanitised or washed according to clinical hand washing



05: Patient PPE

Masks must be worn while waiting to go into the treatment room

06: Store Personal Belonging

Personal belonging must be placed in a box before entering surgery



07: Mouthwash Rinse

Upon entering mouthwash rinse would be given



08: Hand Washing

Hand washing to take place after treatment



09: PPE

Mask must be worn before leaving the surgery



10: Contactless payment

Contactless payment where possible



11: Dispose PPE

Dispose of PPE within the clinical waste bin